

## THE COLLEGE of BRICULTURAL SCIENCES

## Food Consumer Response and Supply Chain Dynamics during COVID-19

Keynote to the Asian Pacific Economic Cooperation Member Economies

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**Regional Economic Development Institute** 

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## Overview

- The Covid-19 pandemic has changed how and where consumers purchase food, and using some global trends, we explore the most prominent changes
  - Decrease in food away from Home (likely temporary)
  - Increase in online food purchases (which will likely remain as shopping habits change)
- Using a US survey, beginning to explore how consumer purchasing behavior shifted during the pandemic, and consider how it may change markets
- Using examples from the US and global food markets, a discussion of how food supply chains have been impacted, perhaps indefinitely, will also be considered.





Pre-COVID consumers purchased more food away from home

- Food at home (FAH) spending ~\$800B
- Food away from home (FAFH) spending ~\$970B

2019

https://www.ers.usda.gov/data-products/foodexpenditure-series/interactive-charts-food-expenditures/

Notes: Estimates are in nominal and constant dollars, as noted.

FAH is food at home. FAFH is food away from home.

The base year for the constant dollar series is 1988=100.

Recessions lasting more than 1 year are denoted as gray bands in the chart. Recessions are defined by the National Bureau of Economic Research.

These estimates are for all purchasers.

The Food Expenditure Series has been comprehensively revised, resulting in a break in the series beginning in 1997. Data from 1950 to 1996 are extrapolated using the percentage change in the previously established estimates to pull 1997 levels back to 1950.

Sources: USDA, Economic Research Service, Food Expenditure Series and the National Bureau of Economic Research.

### Where the consumer dollars go: farm vs. post-farmgate food value chain



Post-farmgate food value chains make up most of consumer food expenditures globally, <u>Nature Food</u> Yi , Meemken, Mazariegos-Anastassiou, Liu, Kim, Gómez, Canning and Barrett





# CONAVIRUS DISEASE 2019

Since pandemic began, U.S. spending on food-at-home increased, while food-away-from-home expenditures dropped, resulting in an overall reduction in total food spending in 2020



Notes: The monthly total food sales values may not equal the sum of the values for food at home and food away from home because of rounding. Expenditures are in nominal dollars. Source: USDA, Economic Research Service, using data from the Food Expenditure Series.

- U.S. food spending in December 2020 was \$8 billion less than in December 2019
  - Narrowed from \$40 billion drop in April
- FAFH spending rebounded July-October 2020 •Declined again in

Nov/Dec



1.0: How has your spending per month changed during the COVID-19 outbreak compared to before the COVID-19 outbreak for each of the below items?
2.0: For each of the following meal options, how do you expect your spending per month to change after the COVID-19 outbreak compared to now (during the COVID-19 outbreak)?
3.Net intent is calculated by subtracting the percent of respondents stating they expect to decrease spend from the % of respondents stating they expect to increase spend.

Source: McKinsey & Company COVID-19 mobile survey, 3/21-3/24/2020, N = 631. Sampled and balanced to match Australia's general population, 18-65 years old.

### COVID-19 and the U.S. Dairy Supply Chain CHOICES

Christopher A. Wolf, Andrew M. Novakovic, and Mark W. Stephenson



### https://www.choicesmagazine.org/

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#### Table 1. 2020 Monthly Food Expenditures Percentage Change Year-over-Year, Leap Year Adjusted, Includes Taxes and Tips (relative to 2019)

Month	Food at Home	Food Away from Home	Total Food Sales
January	2.5	4.5	3.5
February	3.9	2.6	3.2
March	20.6	-26.2	-4.0
April	7.3	-49.4	-22.4
Мау	9.0	-35.6	-14.3
June	7.0	-22.2	-8.4
July	9.6	-17.3	-4.5
August	5.6	-16.0	-5.7
September	9.3	-11.5	-1.5
October	9.0	-10.2	-0.9
November	6.2	-16.2	-5.0
December	7.5	-18.2	-5.2

Source: U.S. Department of Agriculture (2020c).



### Has COVID-19 Caused a Great Trade Collapse? An Initial Ex Post Assessment

Shawn Arita, Jason Grant, and Sharon Sydow





Through August 2020, they estimated that COVID-19 may have reduced agricultural trade by 4.2% in the second and third quarters of 2020 while nonag trade was reduced by 18.7%.



## Change in Exports under COVID-19,

Change in Q2 2020 Exporters Relative to Previous Quarter

Exporter	Pulses	Soybean	Pork	Wheat	Fresh Fruit	Rice	Palm Oil	Dairy	Prep Food	Proc Fruit	Fresh Veg	Corn	Beef	Proc Veg	Poultry	Forestry	Seafood	Tree nuts	Nursery	Wine & Beef	Rubber	Cotton	Hides & Skins
Brazil	14%	48%	45%		-20%	171%	51%	16%	-1%	-9%	180%	87%	30%	15%	-21%	-9%	-6%	-5%	12%	-28%	-35%	-12%	
Russia	-12%	46%	173%	30%	-35%	-73%	9%	10%	1%	50%	41%	54%	65%	13%	92%	-10%	-12%	72%	-50%	-16%			-97%
Kenya	374%				27%		95%	-57%	34%	74%	-6%		-14%	17%		-34%	-51%	-46%	-30%	-53%	10%		
Turkey	94%	624%			23%	44%		-14%	17%	5%	8%	69%	-18%	-196	-15%	-12%	-13%	18%	-13%	-26%		-3%	
Argentina	109%	62%	258%	-35%	9%	6%		28%	196	-64%	37%	16%	-4%	-44%	-23%	-4%	10%	-42%		-14%	-93%	-63%	8%
Mexico	16%		36%	226	10%	63%	-11%	7%	15%	-6%	2%	66%	42%	10%	60%	-2%	-21%	-17%	-17%	-29%		-31%	
Japan	_		29%		7%	9%		26%	27%	-2%	171%		-20%	-5%	27%	-496	-16%	-196	13%	-38%			14%
Thailand	11%		112		57%	0%	-75%	29%	6%	0%	-20%	15%		-4%	196	-13%	6%	-48%	-53%	-55%	-41%		21%
Indonesia	_		_		88%		9%	34%	32%	16%	-26%			43%		-2%	5%	7%	0%	-25%	-41%		
Canada	60%	-6%	14%	11%	-37%	25%		17%	-4%	7%	22%	-49%	-5%	-15%	0%	-16%	-23%	-6%	-8%	-15%	-71%		-69%
China	11%	-25%	-13%		52%	-15%	31%	-40%	9%	-3%	5%	-97%	-34%	-7%	-17%	-5%	-15%	8%	-3%	-28%	-8%	-70%	-34%
Colombia					-16%		27%	50%	23%	-18%	-21%		49%	-25%		-46%	-496		-16%		-58%		-66%
South Africa	48%		-41%	187%	16%	14%	-19%	-19%	-15%	5%	-26%	193%	61%	-24%	-32%	-49%	-26%	16%	-42%	-51%		-44%	-33%
Switzerland	_		40%		_	19%		-6%	-3%	-15%	0%		-12%	2%	-50%	0%	-76%	-37%	-7%	-44%			-37%
Ukraine	-15%	-69%	5%	21%	-66%			-25%	10%	-3%	-36%	-24%	-14%	-8%	-16%	-13%	11%	-37%	-5%	-7%			-14%
New Zealand	33%		-50%		2%		_	4%	-13%	20%	-13%		-5%	1%	-61%	-31%	-33%		-24%	-5%			-15%
EU	4%	-65%	34%	55%	-9%	0%	-16%	8%	3%	0%	7%	-20%	-3%	-13%	-9%	-5%	-12%	-27%	-19%	-27%	-27%	-62%	-72%
Chile	0%		42%		-11%			13%	1%	9%	-4%		38%	-3%	-5%	-15%	-7%	-22%	-9%	-17%			-38%
USA	27%	-27%	11%	-9%	-1%	3%	-12%	12%	-6%	-7%	-15%	11%	-26%	-16%	-7%	-18%	-10%	-17%	-17%	-21%	-29%	-35%	-35%
Uruguay		-5%		63%	36%	132%		-4%	54%	_			-23%			-296	-25%			-37%	-		48%
Singapore			111%		-15%	50%	11%	20%	-3%	-24%	78%		-18%	15%	53%	and the second se	-26%	31%	-44%	-49%	-46%		-85%
Malaysia			-18%		-16%	-12%	1%	-28%	-18%	54%	1%		-42%	-17%	-27%	-39%	-6%	-4%	-51%	-56%	-39%	-39%	-93%
Hong Kong			49%		35%	-6%		-50%	51%	-46%	-54%		-65%	-33%	-3%	-38%	-46%	-69%		-28%	-85%		.0%
Cote d'Ivoire				· ·	-10%	148%	-21%		15%					-40%		-23%	-9%	-16%			-10%	-73%	
Morocco					1%			-34%	-21%	-10%	-23%			-33%		-37%	-18%	47%	-24%	-55%			
Australia	26%		37%	3%	-2%	-47%		-12%	196	-20%	-12%	5%	-5%	21%	17%	-29%	-20%	-38%	-41%	-11%		-76%	-36%
Taiwan	_		96%		.7%	216%		66%	-8%	-29%	-13%		-37%	5%		-24%	-30%	-6%	-23%	-33%			
Peru	-31%				1%	8%	-39%	-73%	-14%	-2%	-13%	3%		-5%		-58%	-53%	-25%	6%	-80%			
Senegal	_				-11%	-89%			15%		43%					-10%	-20%	-78%				-10%	
Mozambique	-60%	82%			5%		-29%					-				-91%	-18%	-15%	_			-\$5%	
Zambia								-34%	-36%			-29%			-13%	11%			-20%			-75%	

Global agricultural trade ended calendar year 2020 up 3.5% compared to global trade in all products which fell 8%

BUT the level of disruption is very sectoral in nature nonfood trade products and food products consumed more intensely away from home have slowed or contracted more significantly than food products consumed at home.

Note: Selected Agricultural & Related Sectors. Data from Trade Data Monitor.

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## Local Food Systems Response to COVID

Building Better Beyond

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https://lfscovid.localfoodeconomics.com/

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### **ABOUT THE PROJECT**

### Enrich & expand existing efforts across LRFS responding to COVID

**Document and disseminate innovations and adaptations** 

**Cross-sector collaboration and learning** 

Strategize for long term resilience of LRFS

### **ABOUT THE TEAM**

Multi-agency, multi-sector collaborative initiative

**Cooperative Agreement with USDA AMS** 

**3 University Partners** 

**17 Community of Practice Coordinating Organizations** 

**Engaging Local and Regional Food Systems as a Whole** 



### **Survey Overview**

#### Mission: Explore COVID-19 impacts and their unique resonance in LRFS food markets

#### Through the eyes of consumers, this survey found 3 overarching themes:

The shift to more at home eating as restaurants closed reverberated through a variety of food market channels The stark **increase in online food purchasing** presented opportunities for targeted sales by food businesses.....along with significant challenges

Heightened levels of food insecurity may influence market access as well as monetary and time limitations

All of these changes can be framed as opportunities for market growth and impact in LRFS.





The Before Times



Pandemic Begins September 2020



## The New Normal



### National Survey including 5,000 households





Household COVID status based on Whether Tested (Probable is Not), At Risk Based on Any Household Member with Potential Complications Have you or anyone in your household experienced a change in income or job since the COVID-19 outbreak (April 2020)?



## Food spending and share of disposable income spent on food across U.S. households, 2019



Income quintile

Source: USDA, Economic Research Service using data from U.S. Bureau of Labor Statistics, Consumer Expenditure Survey, 2019.



Note: Shoppers may have already been buying in this channel but started visiting a new business in that same channel as well.





### Food Dollar Expenditures Hit but Recovered

Who Gained? Who Lost?

## Online Grocery to Account for 21.5 Percent of Total Grocery Sales, Accelerating eCommerce Trends



- 2020 saw COVID-related restrictions "kink" the adoption of eCommerce, with a doubling of volume through online
- We explored this in a bit further detail
  - More channels
  - Differentiating delivery and curbside pick up

"eGrocery's New Reality: The Pandemic's Lasting Impact on U.S. Grocery Shopping Behavior," Mercatus and Incisiv, https://info.mercatus.com/egrocery-shopper-behavior-report?utm\_source=ketner&utm\_medium=media&utm\_campaign=fy21-q3-shoppersurvey-report-ketner-press-release



Asia Pacific online food delivery services market size, by type, 2014 - 2025 (\$ Million)



## A Broader look at a few APEC Member Economies

Online penetration in groceries in select markets 16% 3,5 penetration % 14% 3,0 penetration in 12% 2,5 10% 2.0 online 8% 1.5 6% Online | .⊆ 1.0 4% **Multiple** 0,5 2% 0% 0.0 SouthKores Ustralia China Germany spain JSA 3t Japan Canada Online share 2018 Online share 2023e -Multiple

2018 vs 202

Source: www.grandviewresearch.com

## Restaurant to consumer has led the growth

Restaurant-to-Consumer

Australia growth in online share mimics USA, but Asia markets are moving more quickly

Source: own illustration based on IGD data https://seekingalpha.com/article/4344200-deep-dive-ocado-is-long-term-growth-bet-in-e-commerce-merce

Platform-to-Consumer

### Online Shopping across Market Channels U.S. sample, n=5000



Source: https://lfscovid.localfoodeconomics.com/

### Percent of Consumers Using Online Shopping, by Age Group (n=5000)





Source: https://lfscovid.localfoodeconomics.com/

### Change in dietary habits

Social distancing has had broad impacts, which go beyond socialising to affect the dietary habits of Australians.



## Australians Noted Changes in Behavior

- The shift to home cooking significantly boosted revenue for the <u>Supermarkets and Grocery Stores</u> industry, which grew by 4.6% in 2019-20 to \$113.3 billion,
  - Expected to grow by a further 0.5% in 2020-21.
- In contrast, revenue for the <u>Restaurants</u> industry declined by 25.1% in 2019-20.

Unbalanced: COVID-19 Shifting Australian Dietary Habits, Liam Harrison, Jul 27 2020 https://www.ibisworld.com/industry-insider/press-releases/unbalanced-covid-19-shifting-australian-dietary-habits/

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## Takeaways

- COVID brought about the biggest shifts in sales patterns that have been seen in many years
  - Food away from home vs food at home (and a blurring of those lines)
  - Online/eCommerce food shopping accelerated from more modest growth
- The future trends require insights into consumers' new habits, persistence/continued growth of online and "new models" of food shopping
  - Will supply chain infrastructure require more regional nodes and hubs if "last mile" delivery is rethought?
- Food values were already driving some changes to market channels and structure, but economies of scale maintained a small number of players, particularly in retail
  - Will online purchasing change the "math" of optimal number of food businesses?









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### **Market Channels**

- •"Supercenter and wholesale (e.g. Walmart, Costco)"
- •"Supermarket and grocery (e.g. Safeway, City Market, Albertsons)"
- •"Health/natural supermarket (e.g. Whole Foods, Natural Grocers)"
- •"Convenience store/corner store (smaller stores with limited selection,
- e.g. 7-Eleven)"
- •"Discount store (e.g. Dollar Store; Aldi)"
- •"Smaller format grocery store (e.g. independent grocery store, food co-op, Trader Joe's)
- •"Farmers market"
- •"Direct from producer (other than farmers markets; e.g. CSA, farm stand, ordering online from a producer)"
- •"Food box (e.g. sourced from many farms/producers; picked up at food hub or delivered to home)"
- •"Meal/Meal Kit Delivery Service (e.g. Blue Apron, Schwan's, etc.)"
- •"Bakery, deli, meal or fish market (gourmet or ethnic)"
- •"Large, national restaurant chains (e.g. Wendy's, Applebees, etc.)"
- •"Local Independent restaurant"



About the Boxes



- Contain 5-8 seasonal produce items, all grown and harvested by our network of sustainable, family farms
- Delivered in a convenient, safe, pre-packed box
- Add on food items are available by region



- Box Dimensions: 15 1/2" x 11 1/2" x 9"
- Average -- 10 lbs. per box
- Contain holes on sides for easy carrying

## Food Values (Local Food & Local Economy)





### Market Channel Use and Local Food Values (Sept. 2020)

(Percent of Shoppers with High vs. Low/Neutral Local Food Values Using Market Channels)



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## Examples of US trends in intermediated markets

### Bringing the farm to school



USDA distributed the Farm to School Census (the Census) to **13,133** public school districts in the United States, **9,887** of which completed the Census. **4,322** districts operating approximately **40,328** schools with **23,513,237** students in attendance are bringing the farm to school.

In 2014, Wal-Mart sold **\$749.6 million** in **local foods** 

-Fortune Magazine 2015

### Chains Seek Out Ways to Showcase Local Ingredients



Walmart



**Respondents' Perceived COVID-19 Risk** 

Respondents were asked "Are you, someone you live with, or someone you are in close physical contact with, at high risk for developing complications related to COVID-19?" 39.6% of respondents (1,968) responded "Yes," that they or someone they are in close physical contact with are at high risk for developing complications related to COVID-19. A large portion of respondents (2,447; 49.2%) answered "No." Another 9.9% (494) responded "I don't know," and the remaining 1.2% selected "Prefer not to answer."



Essential/Non-Essential Worker Status



Respondents were asked "If you are living in an area that is/was under a stay at home order and were working, is/was your job or business considered "essential" or "non-essential"?" 37% (1,839) of respondents selected that they were designated "Essential" and 24.5% (1,219) responded that they were "Non-Essential."

27.5% (1,368) of respondents selected "Not applicable, I was not working." The remaining portion of respondents selected that they were not living in an area with a stay at home order (5.4%; 268) or selected "I don't know" (5.6%; 277).

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Did you or anyone in your household have, or potentially have, COVID-19?



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Respondents were asked "Have you or anyone in your household experienced a change in income or job since the COVID-19 outbreak (April 2020)?" A majority of respondents (2,560; 51.5%) answered that they/their household did not experience any changes in income or employment since April

2020. 2,155 respondents

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Linkages to broader changes in food behavior may also provide some insights



## Google Trends



Source: Google Trends, April 27, 2020; circles to the right show week of March 1-7, 2020.

Schmidt, C., S.J. Goetz, S.J. Rocker, and Z. Tian. 2020. Google searches reveal changing consumer food sourcing in the COVID-19 pandemic. *Journal of Agriculture, Food Systems and Community Development.* 9(3), 9-16.

